Management Strategies in Contact Situations:  
A Study of Talk among Speakers of Italian from Different Cultures

by

Ng Tzi San, Angela  
Student No. 92400698

A Dissertation Submitted in Partial Fulfilment  
of the Requirements for the Degree of

Master of Arts in Language Studies

Hong Kong Baptist College  
August 1994
Outline

I. Introduction
   1.1 Contact Situations and the Concept of speech community
   1.2 Language Management in Discourse
   1.3 S.K. Fan 's Study and Some of her Main Findings
   1.4 Scope of the Present Study

II. Methodology
   2.1 Data Collection
       2.1.1 Audio-Recording
       2.1.2 Follow-up Interviews
       2.1.3 Introspection
       2.1.4 Participant Observation
   2.2 Data Presentation
       2.2.1 Transcription
       2.2.2 Translation
   2.3 Participants and their Relevant Particulars

III. Management of Production in Conversation
   3.1 Self-Correction
       3.1.1 Confirmation Checks
       3.1.2 Overt Statement of Incompetence
       3.1.3 Avoidance of Speech
   4.2 Code-Switching and Borrowing
   4.3 Foreigner Talk

IV. Management of Reception in Conversation
   4.1 Other-Correction
       4.1.1 Modulated Other-Correction
       4.1.2 Unmodulated Other-Correction
   4.2 Request for Clarification
   4.3 Tolerance
V. Management of Participation in Conversation

5.1 Contribution of Linguistic Input
5.2 Provision of Conversational Support
5.3 Cooperative Negotiation of Meaning
5.4 Joking as Participation

VI. Particularities of the Data and Subjects

6.1 Partner Conversation Vs. Group Conversation
6.2 The Role of Italian among the Group
6.3 Different Cultures or the Christian Culture?

VII. Conclusion and Recommendation

Notes

Appendix - Transcriptions and Translation of Selected Extracts of the Data

References
<table>
<thead>
<tr>
<th></th>
<th>Table Description</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1</td>
<td>Contexts of the 5 recorded conversations</td>
<td>P.9</td>
</tr>
<tr>
<td>2.2</td>
<td>Personal data of the 11 subjects</td>
<td>P.14</td>
</tr>
<tr>
<td>5.1</td>
<td>Participants' contribution of linguistic input in Conversation 2</td>
<td>P.42</td>
</tr>
<tr>
<td>5.2</td>
<td>Participants' contribution of linguistic input in Conversation 5</td>
<td>P.42</td>
</tr>
<tr>
<td>5.3</td>
<td>Participants' contribution of linguistic input in Conversation 1 (in the last 10 minutes)</td>
<td>P.43</td>
</tr>
<tr>
<td>5.4</td>
<td>Participants' contribution of linguistic input in Conversation 3</td>
<td>P.43</td>
</tr>
<tr>
<td>5.5</td>
<td>Participants' contribution of linguistic input in Conversation 4 (in the last 10 minutes)</td>
<td>P.44</td>
</tr>
</tbody>
</table>